# ACCESS TO ELIGIBILITY SUPPORT SERVICES FOR HEALTH, NUTRITION, and CHILD CARE

Usage and Eligibility Results Report
As of 3/31/2013

# **ACCESS Report Summary**

#### Am I Eligible<sup>1</sup>

#### Self Assessments

Started to date: 992,462

Average started per month: 10,914²

Completed to date: 928,297

Average completed per month: 10,199<sup>2</sup>

#### Households

- Number of households found potentially eligible for at least one program: 908,472
- Percentage of households who completed the screener that were found potentially eligible for at least one program: 98%

### Am I Eligible at a Glance

- Of the percentage of households found potentially eligible for FoodShare, the average FoodShare value is: \$199.82
- On average, it took between 15 to 20 minutes to complete a self assessment

#### **Check My Benefits<sup>3</sup>**

Number of MyACCESS accounts created: 776,617 (513,151 unique accounts)

<sup>1</sup> Cumulative total from August 2004 to present month.

<sup>2</sup> Average over the last 3 months.

<sup>3</sup> Cumulative total from September 2005 to present month.

# **ACCESS Report Summary (Continued)**

### Apply For Benefits<sup>1</sup> (AFB)

### Applications

Started to date: 1,919,098

Average started per month: 33,758²

- Submitted to date: **1,297,338** 

Average completed per month: 23,595²

Full applications: 1,259,043

Applications with just filing date: 38,295

Priority Service Eligible: 32%

#### Applications by Program

FoodShare: 976,123

• Priority Service Eligible: 402,743

Not Priority Service Eligible:
 573.380

- Health Care: **589,411** 

- Family Planning Waiver: 292,168

Child Care: 2,074

### Report My Changes<sup>3</sup>(RMC)

#### Reports

Started this month: 10,489

- Submitted this month: **7,440** 

#### **Renew My Benefits**

Renewals

- FoodShare: **9,244** 

Health Care: 4,440

Family Planning Waiver: 1,564

- Child Care: 1,018

#### Six Month Report Forms (SMRFs)

Submissions

– FoodShare Only: 5,773

- Child Care Only: 851

Both FoodShare and Child Care: 6,624

<sup>1</sup> Cumulative totals from June 2006 to present.

<sup>2</sup> Average over the last 3 months.

<sup>3</sup> Cumulative totals from September 2006 to present

# **ACCESS Report Summary (Continued)**

#### **ACCESS Usage Statistics**

- Login
  - Total number of times users logged in to ACCESS: 199,636
    - Percentage of ACCESS logins in Spanish: 0.35%
  - Total number of times users logged in to CMB: 179,375
    - Total number of distinct users who logged in to CMB: 72,202
    - Total number of repetitive CMB logins by users: 107,173

## Expired Applications

- Total applications that expired this month: 7,202
  - Percentage of expired applications that were Spanish applications: 0.99%

#### Spanish

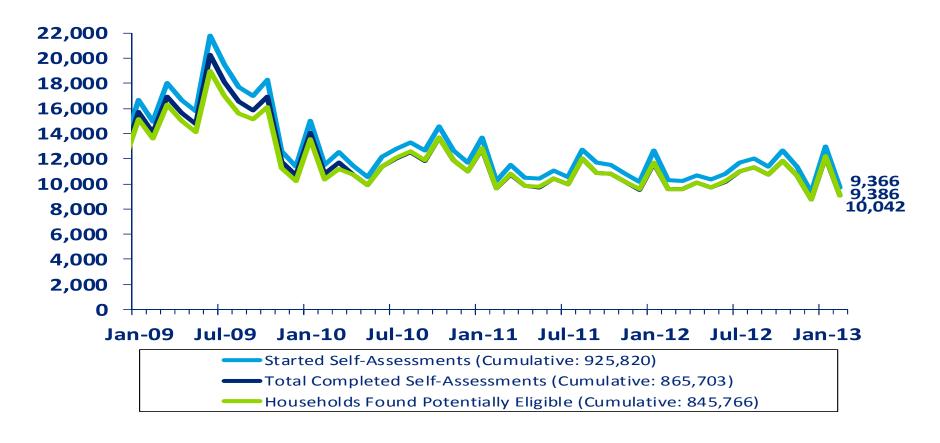
- Households who completed AFB application in Spanish: 2.29%
- Households who completed the change report in Spanish: 0.44%
- Households who completed Screener in Spanish: 0.11%

Source Data: ACCESS and CARES

# Am I Eligible? (AIE)

Usage and Eligibility Results Report
As of 3/31/2013

# **AIE Self Assessment Statistics**



Average self assessments started per month: **10,914**Average self assessments completed per month: **10,199** 

<sup>-</sup>August 2004 through November 2004 totals include the Family Medicaid and FoodShare Programs only.

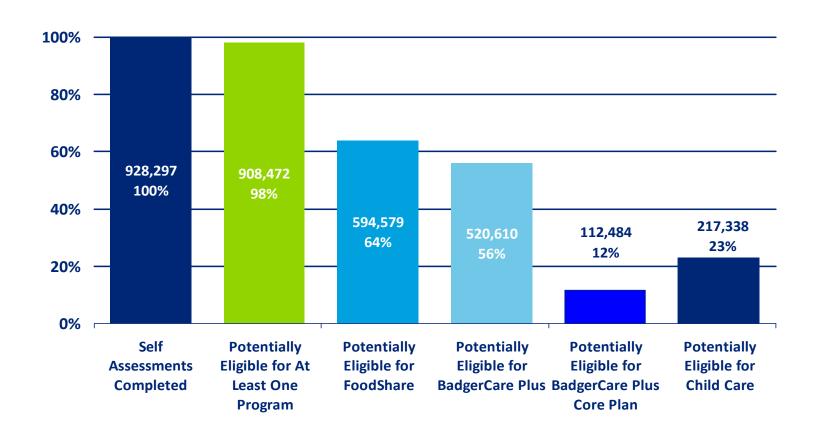
<sup>-</sup>Beginning in December 2004, totals include the addition of Family Planning Waiver, Medicaid (EBD), MPA, Long Term Care, SeniorCare, WIC, School Meals/Summer food, TEFAP, and Tax Credits.

<sup>-</sup>Beginning in late January 2007, totals include the addition of WHEAP (Wisconsin Home Energy Assistance Program.)

<sup>-</sup>As of January 2008, Family Medicaid and BadgerCare changed to BadgerCare Plus, Family Planning Waiver changed to Family Planning Waiver and EBD Medicaid changed to Medicaid.

<sup>-</sup>Beginning January 23, 2010, totals include the addition of Child Care.

# **Households Found Potentially Eligible in AIE**



Of the percentage of households found eligible for FoodShare, the average FoodShare value is: \$199.82

<sup>\*</sup>The numbers include eligibility for BadgerCare Plus as of January 12, 2008 See next slide for detailed eligibility breakdown

<sup>\*</sup>Prior to January 11, 2008, the numbers included eligibility for Family Medicaid and BadgerCare

<sup>\*</sup>The numbers include eligibility for BadgerCare Plus Core Plan as of June 13, 2009

<sup>\*</sup>The numbers include potential eligibility for Child Care as of Jan. 23, 2010

# **Potential Eligibility in AIE**

	Date Available	February 2013	March 2013	Total to Date
FoodShare	08/2004	64%	65%	64%
BadgerCare Plus (prior to January 11, 2008, this was Family Medicaid and BadgerCare)	08/2004	53%	55%	56%
BadgerCare Plus Core Plan	06/2009	20%	20%	12%
Medicaid (Elderly, Blind, and Disabled (EBD))	12/2004	11%	11%	10%
Family Planning Waiver	12/2004	94%	95%	70%
Medicare Premium Assistance Program	12/2004	3%	4%	3%
Long Term Care	12/2004	1%	2%	1%
SeniorCare	08/2004	6%	7%	7%
Child Care	01/2010	50%	51%	23%
Women, Infant and Children (WIC)	12/2004	22%	23%	25%
School Meals/Summer Food Service	12/2004	52%	53%	56%
The Emergency Food Assistance Program (TEFAP)	12/2004	66%	66%	66%
Medicare Part D	07/2005	10%	11%	10%
Tax Credits	12/2004	67%	68%	68%
Wisconsin Home Energy Assistance Program (WHEAP)	01/2007	75%	77%	59%
Life Insurance	01/2010	99%	99%	44%

# **AIE Usage by County/Tribe**

County/Tribe	Count
ADAMS	3,835
ASHLAND	3,848
BARRON	8,304
BAYFIELD	2,530
BROWN	38,771
BUFFALO	1,993
BURNETT	2,231
CALUMET	5,505
CHIPPEWA	11,440
CLARK	4,239
COLUMBIA	9,100
CRAWFORD	2,563
DANE	85,644
DODGE	13,341
DOOR	3,508
DOUGLAS	7,499
DUNN	8,892
EAUCLAIRE	20,231
FLORENCE	721
FONDDULAC	14,590
FOREST	1,709

County/Tribe	Count
GRANT	7,674
GREEN	6,345
GREENLAKE	2,497
IOWA	3,222
IRON	1,134
JACKSON	3,036
JEFFERSON	12,637
JUNEAU	6,080
KENOSHA	31,774
KEWAUNEE	2,118
LACROSSE	20,256
LAFAYETTE	2,227
LANGLADE	2,701
LINCOLN	4,262
MANITOWOC	10,233
MARATHON	21,045
MARINETTE	7,464
MARQUETTE	2,579
MENOMINEE	784
MILWAUKEE	167,509
MONROE	8,552

# **AIE Usage by County/Tribe (Continued)**

County/Tribe	Count
OCONTO	9,388
ONEIDA	7,056
OUTAGAMIE	29,574
OZAUKEE	9,722
PEPIN	1,125
PIERCE	5,712
POLK	7,697
PORTAGE	12,093
PRICE	2,157
RACINE	30,305
RICHLAND	3,079
ROCK	35,361
RUSK	2,708
SAUK	10,883
SAWYER	2,457
SHAWANO	6,558

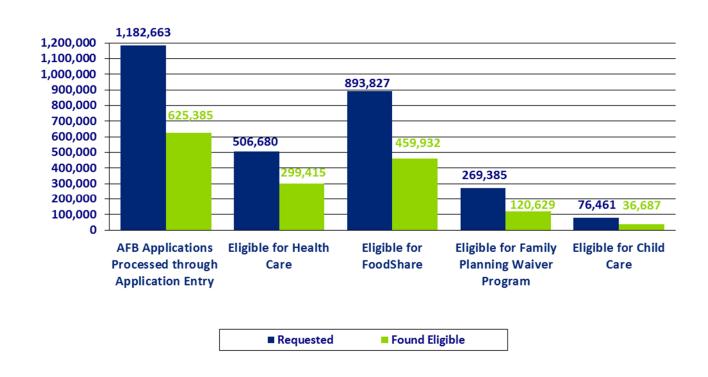
County/Tribe	Count
SHEBOYGAN	7,674
ST. CROIX	6,345
TAYLOR	2,497
TREMPEALEAU	3,222
VERNON	1,134
VILAS	3,036
WALWORTH	12,637
WASHBURN	6,080
WASHINGTON	31,774
WAUKESHA	2,118
WAUPACA	20,256
WAUSHARA	2,227
WINNEBAGO	2,701
WOOD	4,262
UNKNOWN	10,233

# **Apply for Benefits (AFB)**

Usage and Eligibility Results Report
As of 3/31/2013

# **CARES / AFB Eligibility Results**

#### **Eligibility Results of the Applications Submitted from ACCESS**

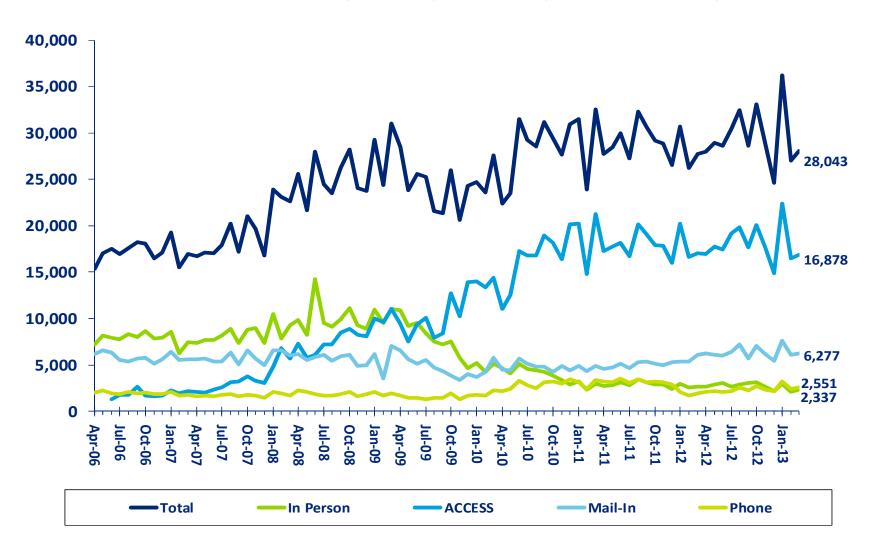


<sup>&</sup>quot;AFB Applications Processed through Application Entry" indicates the number of ACCESS AFB applications for which the Application Entry process is complete for the case and eligibility has been run.

<sup>\*</sup>The Health Care bars include the following programs: BadgerCare Plus, Badger Care Plus Core Plan, Medicaid

# **CARES RFA Information**

Health Care, FoodShare, and Family Planning Waiver Program RFA Counts by Contact Method



# **AFB Summary Information**

## Application Statistics

Started to date: 1,919,098

Average started per month: 33,758¹

Submitted to date: 1,297,338

Average completed per month: 23,595

Full applications: 1,259,043

Applications with just filing date: 38,295

Priority Service Eligible: 32%

 Health care applications received this month with an elderly, blind, disabled or potentially disabled household member: 2,141

#### Applications Submitted by Program

FoodShare: 976,123

• Priority Service Eligible: 402,743

Not Priority Service Eligible: 573,380

- Health Care: **589,411** 

Family Planning Waiver: 292,168

Child Care: 2,074

### Help With Applications:

Applied at Community Access Point: 7.18%

Applied with the help of a friend or family member: 0.44%

Applied with the help of a staff person or volunteer at an agency: 0.71%

Authorized representative applied: 0.60%

Legal Guardian applied: 0.19%

Power of Attorney applied: 0.09%

1. Average over the last 3 months.

# **AFB Summary Information**

#### FoodShare Benefit Amount

Of those eligible for FoodShare, the average FoodShare value is: \$242.27

#### Answers to the FoodShare Interview Question

- Number of applications that requested a phone interview: 229,512
- Number of applications that requested an in person interview: 409,383
- Number of applications that did not answer: 365,462

#### Hardship Reasons

- I am elderly, blind or disabled: 2.90%
- I work during regular business hours: 10.31%
- I have limited transportation or difficulty getting to the office: 13.13%
- I have school or training during regular business hours: 3.60%
- I am caring for another person in my household: 1.49%
- I do not have child care: 5.17%
- I am not comfortable going to the local agency: 3.03%
- I am ill and unable to go to the local agency: 0.83%
- There is severe weather in my area: 0.23%
- Other: 2.98%

#### BadgerCare Plus Core Plan Applications

- Total Submitted Core Plan Applications: 16
  - Submitted through Enrollment Services Center: 0
  - Submitted through ACCESS: 16
    - Submitted through Community Access Point: 0

#### CWW Application Services tool Applications

Total AFB applications submitted through the CWW Application Services tool: 0

# **ACCESS AFB Usage by County/Tribe**

County/Tribe	# of Submitted Applications
ADAMS	2,313
ASHLAND	1,973
BAD RIVER	223
BARRON	7,500
BAYFIELD	1,570
BROWN	34,472
BUFFALO	1,126
BURNETT	1,686
CALUMET	4,433
CHIPPEWA	7,143
CLARK	3,072
COLUMBIA	7,216
CRAWFORD	1,921
DANE	73,578
DODGE	10,907
DOOR	1,351
DOUGLAS	4,895
DUNN	7,056
EAU CLAIRE	12,762
ENROLLMENT SERVICES CENTER	363,490

County/Tribe	# of Submitted Applications
FLORENCE	2,313
FOND DU LAC	1,973
FOREST	223
GRANT	7,500
GREEN	1,570
GREEN LAKE	34,472
HO CHUNK NATION	1,126
IOWA	1,686
IRON	4,433
JACKSON	7,143
JEFFERSON	3,072
JUNEAU	7,216
KENOSHA	1,921
KEWAUNEE	73,578
LA CROSSE	10,907
LAC DU FLAMBEAU	1,351
LAFAYETTE	4,895
LANGLADE	7,056
LINCOLN	12,762
MANITOWOC	363,490

Source Data: ACCESS 16

# **ACCESS AFB Usage by County/Tribe (Continued)**

County/Tribe	# of Submitted Applications
MARATHON	17,736
MARINETTE	5,539
MARQUETTE	2,123
MENOMINEE	694
MENOMINEE TRIBE	-
MiLES	237,763
MILWAUKEE	83,377
MONROE	5,500
OCONTO	4,562
ONEIDA	5,152
ONEIDA NATION	420
OUTAGAMIE	21,606
OZAUKEE	6,966
PEPIN	572
PIERCE	6,819
POLK	7,103
PORTAGE	9,311
POTAWATOMI	21
PRICE	746
RACINE	30,541

RICHLAND       1,556         ROCK       28,933         RUSK       1,93°         SAUK       8,406         SAWYER       1,48°         SHAWANO       5,100         SHEBOYGAN       14,69°         SOKAOGON       80         ST CROIX       12,97°         ST CROIX TRIBE       5         STATE       2         STOCKBRIDGE-MUNSEE       113         TAYLOR       2,026         TREMPEALEAU       3,166         VERNON       2,165         WALWORTH       15,656         WASHBURN       1,654		
RICHLAND       1,556         ROCK       28,933         RUSK       1,93°         SAUK       8,400         SAWYER       1,48°         SHAWANO       5,100         SHEBOYGAN       14,69°         SOKAOGON       80         ST CROIX       12,97°         ST CROIX TRIBE       5         STATE       2         STOCKBRIDGE-MUNSEE       113         TAYLOR       2,026         TREMPEALEAU       3,166         VERNON       2,165         WALWORTH       15,656         WASHBURN       1,654	County/Tribe	
ROCK       28,933         RUSK       1,933         SAUK       8,406         SAWYER       1,482         SHAWANO       5,100         SHEBOYGAN       14,693         SOKAOGON       85         ST CROIX       12,977         ST CROIX TRIBE       5         STATE       2         STOCKBRIDGE-MUNSEE       113         TAYLOR       2,026         TREMPEALEAU       3,166         VERNON       2,165         VILAS       2,165         WALWORTH       15,653         WASHBURN       1,654	RED CLIFF	97
RUSK       1,93°         SAUK       8,40°         SAWYER       1,48°         SHAWANO       5,10°         SHEBOYGAN       14,69°         SOKAOGON       8°         ST CROIX       12,97°         ST CROIX TRIBE       5°         STATE       2°         STOCKBRIDGE-MUNSEE       113°         TAYLOR       2,02°         TREMPEALEAU       3,16°         VERNON       2,16°         VILAS       2,16°         WALWORTH       15,65°         WASHBURN       1,65°	RICHLAND	1,559
SAUK       8,406         SAWYER       1,482         SHAWANO       5,100         SHEBOYGAN       14,692         SOKAOGON       89         ST CROIX       12,977         ST CROIX TRIBE       5         STATE       2         STOCKBRIDGE-MUNSEE       113         TAYLOR       2,026         TREMPEALEAU       3,168         VERNON       2,165         WALWORTH       15,653         WASHBURN       1,654	ROCK	28,933
SAWYER       1,484         SHAWANO       5,100         SHEBOYGAN       14,694         SOKAOGON       89         ST CROIX       12,977         ST CROIX TRIBE       5         STATE       2         STOCKBRIDGE-MUNSEE       113         TAYLOR       2,026         TREMPEALEAU       3,168         VERNON       2,167         VILAS       2,165         WALWORTH       15,653         WASHBURN       1,654	RUSK	1,931
SHAWANO       5,100         SHEBOYGAN       14,697         SOKAOGON       85         ST CROIX       12,977         ST CROIX TRIBE       5         STATE       2         STOCKBRIDGE-MUNSEE       113         TAYLOR       2,026         TREMPEALEAU       3,168         VERNON       2,165         VILAS       2,165         WALWORTH       15,653         WASHBURN       1,654	SAUK	8,406
SHEBOYGAN       14,69         SOKAOGON       89         ST CROIX       12,97         ST CROIX TRIBE       5         STATE       2         STOCKBRIDGE-MUNSEE       113         TAYLOR       2,026         TREMPEALEAU       3,168         VERNON       2,165         VILAS       2,165         WALWORTH       15,653         WASHBURN       1,654	SAWYER	1,484
SOKAOGON       88         ST CROIX       12,977         ST CROIX TRIBE       5         STATE       2         STOCKBRIDGE-MUNSEE       113         TAYLOR       2,026         TREMPEALEAU       3,168         VERNON       2,163         VILAS       2,163         WALWORTH       15,653         WASHBURN       1,654	SHAWANO	5,100
ST CROIX       12,977         ST CROIX TRIBE       5         STATE       2         STOCKBRIDGE-MUNSEE       113         TAYLOR       2,026         TREMPEALEAU       3,168         VERNON       2,165         VILAS       2,165         WALWORTH       15,653         WASHBURN       1,654	SHEBOYGAN	14,691
ST CROIX TRIBE       5         STATE       2         STOCKBRIDGE-MUNSEE       113         TAYLOR       2,026         TREMPEALEAU       3,168         VERNON       2,165         VILAS       2,165         WALWORTH       15,653         WASHBURN       1,654	SOKAOGON	89
STATE       2         STOCKBRIDGE-MUNSEE       113         TAYLOR       2,026         TREMPEALEAU       3,168         VERNON       2,165         VILAS       2,165         WALWORTH       15,653         WASHBURN       1,654	ST CROIX	12,977
STOCKBRIDGE-MUNSEE       113         TAYLOR       2,026         TREMPEALEAU       3,168         VERNON       2,165         VILAS       2,165         WALWORTH       15,653         WASHBURN       1,654	ST CROIX TRIBE	5
TAYLOR       2,026         TREMPEALEAU       3,168         VERNON       2,165         VILAS       2,165         WALWORTH       15,653         WASHBURN       1,654	STATE	2
TREMPEALEAU       3,168         VERNON       2,167         VILAS       2,168         WALWORTH       15,653         WASHBURN       1,654	STOCKBRIDGE-MUNSEE	113
VERNON         2,167           VILAS         2,165           WALWORTH         15,653           WASHBURN         1,654	TAYLOR	2,026
VILAS 2,165 WALWORTH 15,653 WASHBURN 1,654	TREMPEALEAU	3,168
WALWORTH 15,653 WASHBURN 1,654	VERNON	2,167
WASHBURN 1,654	VILAS	2,165
,	WALWORTH	15,653
WASHINGTON 11,662	WASHBURN	1,654
	WASHINGTON	11,662

# **ACCESS AFB Usage by County/Tribe (Continued)**

County/Tribe	# of Submitted Applications
WAUKESHA	97
WAUPACA	1,559
WAUSHARA	28,933
WINNEBAGO	1,931
WISCONSIN	8,406
WOOD	1,484
TOTAL (submitted to date)	5,100

# Check My Benefits (CMB) and Report My Changes (RMC)

Usage and Eligibility Results Report
As of 3/31/2013

# **MyACCESS Account Breakdown by County/Tribe (CMB/RMC)**

County/Tribe	Count
ADAMS COUNTY	1,557
ASHLAND COUNTY	498
BADRIVER TRIBE	134
BARRON COUNTY	3,659
BAYFIELD COUNTY	327
BROWN COUNTY	16,688
BUFFALO COUNTY	253
BURNETT COUNTY	1,183
CALUMET COUNTY	2,026
CHIPPEWA COUNTY	4,961
CLARK COUNTY	635
COLUMBIA COUNTY	3,707
CRAWFORD COUNTY	1,197
DANE COUNTY	28,424
DODGE COUNTY	4,937
DOOR COUNTY	1,604
DOUGLAS COUNTY	3,544
DUNN COUNTY	3,470
EAUCLAIRE COUNTY	8,039
ENROLLMENT SERVICES CENTER	26,476
FLORENCE COUNTY	172
FONDDULAC COUNTY	7,193
FOREST COUNTY	247
GRANT COUNTY	2,932
GREEN COUNTY	1,971

County/Tribe	Count
GREENLAKE COUNTY	1,557
IOWA COUNTY	498
IRON COUNTY	134
JACKSON COUNTY	3,659
JEFFERSON COUNTY	327
JUNEAU COUNTY	16,688
KENOSHA COUNTY	253
KEWAUNEE COUNTY	1,183
LAC DU FLAMBEAU TRIBE	2,026
LACROSSE COUNTY	4,961
LAFAYETTE COUNTY	635
LANGLADE COUNTY	3,707
LINCOLN COUNTY	1,197
MANITOWOC COUNTY	28,424
MARATHON COUNTY	4,937
MARINETTE COUNTY	1,604
MARQUETTE COUNTY	3,544
MENOMINEE COUNTY	3,470
MENOMINEE TRIBE	8,039
MiLES	26,476
MILWAUKEE COUNTY	172
MONROE COUNTY	7,193
OCONTO COUNTY	247
ONEIDA COUNTY	2,932
ONEIDA TRIBAL COUNCIL	1,971

# MyACCESS Account Breakdown by County/Tribe (CMB/RMC, Continued)

County/Tribe	Count
OUTAGAMIE COUNTY	1,557
OZAUKEE COUNTY	498
PEPIN COUNTY	134
PIERCE COUNTY	3,659
POLK COUNTY	327
PORTAGE COUNTY	16,688
POTAWATOMI	253
PRICE COUNTY	1,183
RACINE COUNTY	2,026
REDCLIFF TRIBE	4,961
RICHLAND COUNTY	635
ROCK COUNTY	3,707
RUSK COUNTY	1,197
SAUK COUNTY	28,424
SAWYER COUNTY	4,937
SHAWANO COUNTY	1,604
SHEBOYGAN COUNTY	3,544
SOKAOGON TRIBE	3,470
ST.CROIX COUNTY	8,039
STOCKBRIDGE-MUNSEE TRIBE	26,476
TAYLOR COUNTY	172
TREMPEALEAU COUNTY	7,193
VERNON COUNTY	247
VILAS COUNTY	2,932
WALWORTH COUNTY	1,971

County/Tribe	Count
WASHBURN COUNTY	1,335
WASHINGTON COUNTY	6,833
WAUKESHA COUNTY	17,053
WAUPACA COUNTY	3,924
WAUSHARA COUNTY	1,440
WINNEBAGO COUNTY	10,550
WISCONSIN (STATE LEVEL AGENCY – CAPO)	1,871
WOOD COUNTY	18,333
Total	513,151

# **Types of Changes Reported to Date Cumulative**

Change Type	Count
CHANGE IN ADDRESS AND/OR PHONE NUMBER	114,038
SOMEONE MOVED INTO HOUSEHOLD (PERSON ADD)	30,664
SOMEONE MOVED OUT OF HOUSEHOLD	28,981
SOMEONE DIED	613
SOMEONE GOT MARRIED	5,134
SOMEONE GOT DIVORCED	533
SOMEONE BECAME PREGNANT	13,281
SOMEONE'S PREGNANCY ENDED	6,931
SOMEONE BECAME DISABLED	4,625
SOMEONE STARTED A TYPE OF JOB OR EMPLOYMENT	54,305
SOMEONE CHANGED A TYPE OF JOB OR EMPLOYMENT	31,128
SOMEONE ENDED A TYPE OF JOB OR EMPLOYMENT	71,636

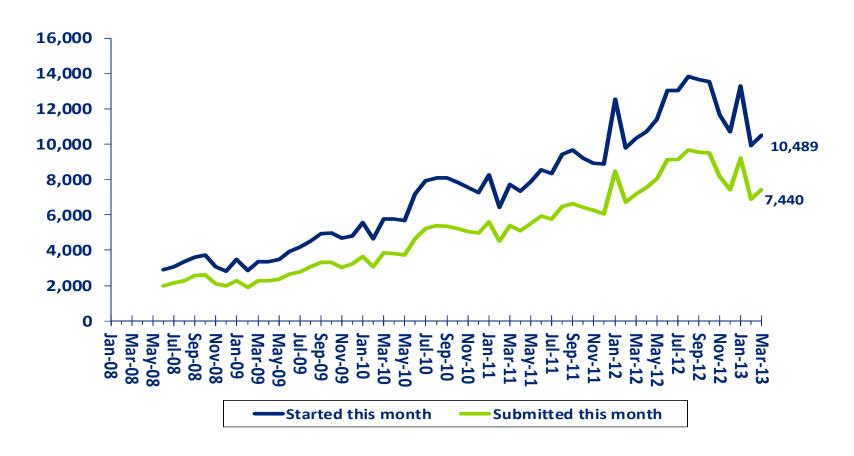
Change Type	Count
SOMEONE STARTED A TYPE OF UNEARNED INCOME	11,561
SOMEONE CHANGED A TYPE OF UNEARNED INCOME	16,632
SOMEONE ENDED A TYPE OF UNEARNED INCOME	26,528
SOMEONE ADDED A NEW TYPE OF UTILITY	87,263
SOMEONE STOPPED PAYING A TYPE OF UTILITY	11,955
SOMEONE ADDED A HOUSING EXPENSE	29,691
SOMEONE CHANGED A HOUSING EXPENSE	43,109
SOMEONE ENDED A HOUSING EXPENSE	8,741

<sup>1.</sup> These values are life-to-date counts

<sup>2.</sup> A single change report with multiple changes will be counted for each type of change in the table.

# **RMC Summary Information**

#### **Report My Changes (RMC) Report Counts**



Started to date: **460,700** 

Submitted to date: 314,638

# **RMC** Usage by County/Tribe

County/Tribe	Count
ADAMS COUNTY	1,152
ASHLAND COUNTY	291
BADRIVER TRIBE	18
BARRON COUNTY	1,699
BAYFIELD COUNTY	126
BROWN COUNTY	11,870
BUFFALO COUNTY	168
BURNETT COUNTY	469
CALUMET COUNTY	1,036
CHIPPEWA COUNTY	2,894
CLARK COUNTY	686
COLUMBIA COUNTY	2,162
CRAWFORD COUNTY	695
DANE COUNTY	19,925
DODGE COUNTY	3,333
DOOR COUNTY	522
DOUGLAS COUNTY	1,412
DUNN COUNTY	1,771
EAUCLAIRE COUNTY	3,668
ENROLLMENT SERVICES CENTER	23,767
FLORENCE COUNTY	43
FONDDULAC COUNTY	4,375
FOREST COUNTY	115
GRANT COUNTY	1,106
GREEN COUNTY	941

County/Tribe	Count
GREENLAKE COUNTY	400
IOWA COUNTY	571
IRON COUNTY	61
JACKSON COUNTY	268
JEFFERSON COUNTY	2,244
JUNEAU COUNTY	1,286
KENOSHA COUNTY	9,566
KEWAUNEE COUNTY	341
LAC DU FLAMBEAU TRIBE	6,482
LACROSSE COUNTY	48
LAFAYETTE COUNTY	310
LANGLADE COUNTY	600
LINCOLN COUNTY	474
MANITOWOC COUNTY	2,159
MARATHON COUNTY	5,059
MARINETTE COUNTY	1,392
MARQUETTE COUNTY	497
MENOMINEE COUNTY	160
MENOMINEE TRIBE	-
MILES	87,494
MILWAUKEE COUNTY	21,698
MONROE COUNTY	1,463
OCONTO COUNTY	1,607
ONEIDA COUNTY	1,182
ONEIDA TRIBAL COUNCIL	219

# **RMC Usage by County/Tribe (Continued)**

County/Tribe	Count
OUTAGAMIE COUNTY	7,932
OZAUKEE COUNTY	2,247
PEPIN COUNTY	106
PIERCE COUNTY	1,068
POLK COUNTY	1,431
PORTAGE COUNTY	2,081
POTAWATOMI	-
PRICE COUNTY	101
RACINE COUNTY	10,302
REDCLIFF TRIBE	36
RICHLAND COUNTY	552
ROCK COUNTY	9,310
RUSK COUNTY	190
SAUK COUNTY	3,208
SAWYER COUNTY	290
SHAWANO COUNTY	1,598
SHEBOYGAN COUNTY	4,035
SOKAOGON TRIBE	10
ST.CROIX COUNTY	3,221
STATE LEVEL AGENCY – CAPO	-
STOCKBRIDGE-MUNSEE TRIBE	13
TAYLOR COUNTY	128
TREMPEALEAU COUNTY	508
VERNON COUNTY	467

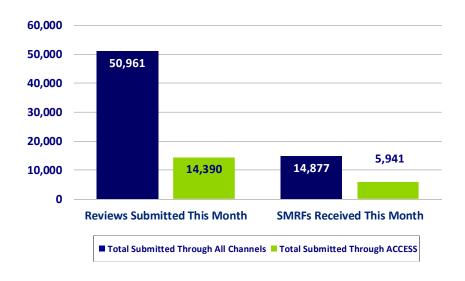
County/Tribe	Count
VILAS COUNTY	237
WALWORTH COUNTY	6,171
WASHBURN COUNTY	584
WASHINGTON COUNTY	3,283
WAUKESHA COUNTY	8,827
WAUPACA COUNTY	2,262
WAUSHARA COUNTY	665
WINNEBAGO COUNTY	5,998
WOOD COUNTY	7,727
WISCONSIN	5
MANUALLY PROCESSED	221
Total	314,639

# Renew My Benefits (RMB)

Usage and Eligibility Results Report
As of 3/31/2013

# **RMB** Usage

#### **RMB and SMRF Submission Details**



# **RMB / SMRF Summary Information**

#### Renewal Statistics

Submitted to date: 466,204

Average completed per month: 12,269<sup>1</sup>

## Renewals Submitted by Program

- FoodShare: 9,244

- Health Care: **4,440** 

- Family Planning Waiver: 1,564

- Child Care: 1,018

#### SMRF Statistics

Submitted to date: 133,301

Average completed per month: 6,934<sup>1</sup>

## SMRFs Submitted by Program

- FoodShare Only: 5,090

- Child Care Only: 168

Both FoodShare and Child Care: 683

# **ACCESS RMB Usage by County/Tribe**

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
ADAMS COUNTY	877	379
ASHLAND COUNTY	528	113
BADRIVER TRIBE	55	21
BARRON COUNTY	2,463	792
BAYFIELD COUNTY	385	31
BROWN COUNTY	9,778	3,657
BUFFALO COUNTY	239	39
BURNETT COUNTY	860	290
CALUMET COUNTY	1,599	370
CHIPPEWA COUNTY	5,057	1,093
CLARK COUNTY	1,175	125
COLUMBIA COUNTY	3,186	850
CRAWFORD COUNTY	766	195
DANE COUNTY	19,063	7,036
DODGE COUNTY	3,038	1,146
DOOR COUNTY	1,100	328
DOUGLAS COUNTY	2,723	918
DUNN COUNTY	2,597	734
EAUCLAIRE COUNTY	6,580	1,736
ENROLLMENT SERVICES CENTER	50,239	8,321

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
FLORENCE COUNTY	96	13
FONDDULAC COUNTY	6,478	1,592
FOREST COUNTY	238	67
GRANT COUNTY	2,395	496
GREEN COUNTY	1,566	478
GREEN LAKE	676	208
IOWA COUNTY	1,096	269
IRON COUNTY	201	29
JACKSON COUNTY	397	51
JEFFERSON COUNTY	4,791	1,083
JUNEAU COUNTY	1,649	505
KENOSHA COUNTY	12,378	4,284
KEWAUNEE COUNTY	649	227
LACROSSE COUNTY	12,721	3,471
LAC DU FLAMBEAU TRIBE	168	52
LAFAYETTE COUNTY	647	156
LANGLADE COUNTY	1,315	339
LINCOLN COUNTY	903	130
MANITOWOC COUNTY	2,786	945
MANUALLY PROCESSED	45	10

# **ACCESS RMB Usage by County/Tribe (Continued)**

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
MARATHON COUNTY	6,074	1,948
MARINETTE COUNTY	2,021	651
MARQUETTE COUNTY	716	262
MENOMINEE COUNTY	336	118
MENOMINEE TRIBE	-	-
MiLES	154,466	45,073
MILWAUKEE COUNTY	20,948	8,717
MONROE COUNTY	1,451	210
OCONTO COUNTY	1,696	521
ONEIDA COUNTY	2,162	525
ONEIDA TRIBAL COUNCIL	202	111
OUTAGAMIE COUNTY	5,191	1,904
OZAUKEE	3,421	757
PEPIN COUNTY	146	24
PIERCE COUNTY	1,507	392
POLK COUNTY	2,435	647
PORTAGE COUNTY	3,601	936
POTAWATOMI	6	1
PRICE COUNTY	271	33
RACINE COUNTY	9,488	4,444

County/Tribe	# of Submitted Renewals	# of Submitted SMRfs
REDCLIFF TRIBE	57	30
RICHLAND COUNTY	663	257
ROCK COUNTY	11,050	3,462
RUSK COUNTY	377	51
SAUK COUNTY	3,744	1,109
SAWYER COUNTY	533	110
SHAWANO COUNTY	2,036	595
SHEBOYGAN COUNTY	5,690	1,863
SOKAOGON TRIBE	19	8
ST.CROIX COUNTY	3,591	949
STOCKBRIDGE-MUNSEE TRIBE	27	11
TAYLOR COUNTY	410	49
TREMPEALEAU COUNTY	902	92
VERNON COUNTY	807	102
VILAS COUNTY	520	50
WALWORTH COUNTY	7,321	2,169
WASHBURN COUNTY	999	325
WASHINGTON COUNTY	6,318	1,468
WAUKESHA COUNTY	16,085	3,331
WAUPACA COUNTY	3,315	669

# **ACCESS RMB Usage by County/Tribe (Continued)**

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
WAUSHARA COUNTY	902	280
WINNEBAGO COUNTY	6,813	2,406
WISCONSIN (STATE LEVEL AGENCY – CAPO)	-	_
WOOD COUNTY	14,394	4,063
TOTAL (submitted to date)	466,214	133,302